WELCOME TO ACTIVSTARS SOCCER PROGRAM

Every athlete is a winner at ACTIV**STARS …** since 1985 ACTIV**STARS** has been one of the leaders in creating the highest quality youth programs at an affordable cost. ACTIV**STARS believes in bringing the fun and fundamentals back into the game of soccer.** Unlike many sports organizations focused primarily on competition, our approach takes a broader view of youth development. Our coaches always promote a positive soccer environment in which kids can enjoy the game and enhance their soccer skills.

WHAT: Players will learn soccer fundamentals and techniques – dribbling, passing, trapping, shooting, defending, and more! Practices are FUN, and the games are exciting for players and parents. Teams are taught by coaches with extensive soccer experience. Your child will learn the fundamentals of soccer in an enjoyable way as well as discover the true fun in teamwork and learning together. ACTIV**STARS** Youth Soccer programs are available for children ages 5 to 15, and each season runs from 12 to 14 weeks with a cost of only $10/week. Welcome to ACTIVSTARS Soccer Program; we are excited for this session to begin!

PROGRAM STRUCTURE: ACTIV**STARS** Soccer program is designed to work with your child's schedule and the hustle and bustle of daily life. So, our practices and games are held on Saturdays.

Season Length: 12-14 weeks, $10/week
Practice & Games: Saturdays. The first half of the season focuses on skills; the second half features games.

PRACTICE TIMES: Specific Team practice times are given for week 1 to facilitate the first week and meet all players. After week 1's practice, official teams are split and formed according to age & ability. If the practice time assigned to your child is inconvenient, or you have two children accidentally split into different practices, please see your coach for approval to attend a different practice time.

Length: Each practice is 50 minutes long. Please arrive 10 minutes early each week for check-in.

RESTROOMS AT LOCATIONS: NOT ALL Locations have restrooms available for our program use, please plan accordingly. Players are asked to use the restroom before coming to practice.

HOLDING EXTRA PRACTICES: During our season only ACTIVSTARS-scheduled practices at our designated locations are permitted. Parent coaches, ACTIVSTARS coaches or volunteer parents are not allowed to organize or hold additional team practices outside of these scheduled sessions. This policy ensures consistency, safety, and adherence to our program guidelines. Specific Team practice times will be assigned during orientation. Teams are split according to age & ability.

SOCCER GAMES: Games begin mid- season at a central location. Game schedules will be **EMAILED** out every Wednesday before Saturday games. **Game times can change each week. Be sure to check the schedule each week for game details**.

Each Game is two 20-minute halves with a 5-minute halftime.
Please allow extra time on game days, especially our awards day, at the end of the semester.
All players will receive a perfect attendance / end-of-season medal at the end of their last game.

SOCCER TOURNAMENTS: Fall and Spring semesters include a Regional and State Tournament for our Arizona Market. (State only for Texas Market)
We encourage and invite ALL players and teams to participate.
- Each team will play 3 games in 1 day (1-hour break between each game).
- Based on how the team performs, we invite the top teams back for our State Championship
- All players will receive a medal for competing at our tournaments.
- (State Tournament Teams receive placement pins with their medal.)

The Regional Tournament registration fee is $45/player (pre-reg.) **OR $65** (late reg).
The State Tournament registration fee is $35/player (pre-reg.) **OR $45** (late reg).

- All players must register before the event.

- All players must have attended a **minimum of 6 classes/team** practices before the date of the Tournament to be eligible to participate.
- **Players aged 9-15** are required to submit age verification documentation upon registration, EACH DAY THEY PLAY.
- Official ACTIV**STARS** soccer jersey must be worn to play in the Tournament, with no exceptions.
    - No other team jerseys will be permitted; those in violation will be required to change or cannot participate.
- **Every team must have a designated PARENT COACH** who will be responsible for putting players in positions, managing substitutions, and ensuring the team abides by tournament rules.
    - ACTIV**STARS STAFF will be acting only as referees during the Tournament.**
- All participants are also required to wear shin guards & proper athletic footwear. Cleats are not required, but if worn there must be soccer cleats specifically, no front stud-like football and baseball cleats.

GET OUR APP: Download our ACTIV**STARS** App for IOS or Android. Use our app to register for classes and events directly from your smart device. Check in weekly, check class schedules, and stay up to date with the latest news and organizational announcements!

WEEKLY CHECK-IN AND PAYMENT: The only payment options available are weekly payments or total semester prepayments. At any time, parents can pay for the remainder of the semester. **Each week, parents must check in and pay through our website portal or by using the ACTIVSTARS App.**

- **No Cash or Checks are accepted at our class locations.**

Please arrive no more than 10 minutes early each week for check-in. Each week, parents are required to physically walk in and sign-in their student on the sign-in sheet by:

- bubbling in "present" next to the student's name
- signing (parent signature)
- recording the amount paid

Sign-in sheets are located by the check-in box. If your student is prepaid, you will still need to sign them in every week of class. Students cannot sign themselves in for class; a parent or guardian must be present because a parent's signature is required.

CANCELLATIONS: There are times when we may have to cancel a practice/game due to holidays, school conflicts, flooded fields, or bad weather. Please check your email for these updates.

- In some cases, when possible, we will relocate for the day.
- **If your child misses a class, please check your email, call the** ACTIVSTARS **office, or log on to our website www.activstars.com to view missed class communication, class calendars, and possible changes to practice/game schedules.**

Practice/game cancellations due to Bad weather will be determined on the day of practice/game by our staff. Important information is also delivered via email to the address you list on your registration form.

MAKE-UP PRACTICES: We know that there may be times when your child cannot attend class. Missed classes can be made up by attending two classes back-to-back (their regular class and the class either before or after the regular class). Make-up classes must be either pre-paid or paid the day the make-up is done.

Please inform the Activstars staff that your child will be taking (2) classes. **Remember to tell your child when he/she is doing a make-up class!**

PERFECT ATTENDANCE: All players with perfect attendance will receive a perfect attendance medal! Should your child miss a practice/game during the season, he/she can stay for 2 practices/games, back to back. All "make-up" practices/games must be paid the same as for a regular practice/game.

TEAM COMMUNICATION: ACTIVSTARS communicates with parents and students through written communication, primarily through email. Please be sure that we have an updated email address in our records, or you will not receive these notices, and you could miss important class information. We will also occasionally send out text messages, notes, and fliers regarding upcoming events, class cancellations, etc.

PLEASE READ EVERY EMAIL THAT COMES FROM ACTIVSTARS during your participation.

SAFETY IS OUR # 1 PRIORITY! Please "hand" escort your child to the field. No players can leave the field without a parent. Parents must come to the field for pick-up. Exceptions to this rule apply only if a parent signs a Walker Release Form, giving the player permission to walk to and from practice/games without an adult. Please be on time for pick-up!

SPECTATORS: Parents are invited to watch practice and gameplay. Spectators must respect the coach and referee. Unsportsmanlike conduct will result in being banished from practice and games. Please understand this is for your child's benefit. It provides for a better learning environment in addition to setting a good example for the kids. We want to maintain a fun and positive atmosphere for the players and spectators.

PARENT COACHES: Parents are encouraged to volunteer as Parent Coaches. Each team can have up to 2 Parent Coaches per team. Parent Coaches will help during practice and coach the team during the games. If you are interested in being a Parent Coach. Please speak with your Activstars Location Manager during the first weeks of practice.

MEDICAL CONDITION/DISABILITY: We encourage parents who have players with a medical condition or a disability to stay weekly with their child. Parents are also required to inform the instructor and fill out a Medical Disability Form.

ACTIVSTARS MERCHANDISE: ACTIVSTARS merchandise is purchased at wholesale prices, and the savings are passed on to you. All merchandise is ONLY available for purchase online at www.activstars.com. We appreciate your support!

PROPER GEAR: Players are required to have a soccer ball and shin guards starting week one. Players need to mark their soccer ball with their name. These items are available to purchase directly from our website at activstars.com or players may bring their own. Soccer cleats are highly recommended.

TEAM UNIFORMS: Team uniforms are required to be worn for All Games and Tournaments with ACTIVSTARS. Team uniforms and uniform packages are available online at www.activstars.com. Please be sure to order early in anticipation of the start of the games. Players should not wear jewelry, chew gum, or eat candy during practice/games.

HYDRATION ON THE FIELD: Players are required to bring their water to practice every week. ACTIV**STARS** has a water bottle available for $10. Please put the child's First and last name on water bottles brought to practice.

RETURNS & EXCHANGES: All claims and return requests must be made within **30 business days** of receipt of goods.

- Word garments or garments with numbers or any other modifications, decorations, or customizations may not be returned.
- Any damaged goods may be returned but must follow our 10-day return policy.
- No refunds are given for apparel or gear which has been worn or used.

Please be sure to inspect your merchandise upon receipt of your order. We maintain the right to inspect the returned merchandise to determine whether the replacement or adjustment is valid.

REFUND POLICY: We do not give refunds for prepaid players after the third week of the semester. This is due to fixed insurance costs incurred by the fourth week. **Any refunds after the third week of the semester will be issued as class credit vouchers.** Registration fees and classes already attended will not be refunded.

Refund requests must be submitted through email ONLY to the Accounting Department, accounting@activstars.com. No refunds are given for apparel/ merchandise, which has been worn or used. Merchandise must be returned to the ACTIVSTARS office. *Refunds may take as long as 4 weeks to process.*

ACTIVSTARS
480.603.3780
Toll Free: 888.904.4386
www. ACTIVSTARS.com